#### 21<sup>st</sup> April 2021,

#### To All Members,

## Subject : Update on IATO Activities (Monday, 12th April to Sunday, 18th April 2021)

#### Dear All,

Please find appended the Update on IATO Activities (Monday, 12th April to Sunday, 18th April 2021)

Segment wise sequencing has been adhered to in the report.

With Regards,

Rajnish Kaistha Hony. Secretary

#### Update on IATO Activities (Monday, 12th April to Sunday, 18th April 2021)

#### Dear Members,

Greetings from IATO !

Please find appended relevant activities of our association for the period (Monday, 12th April to Sunday, 18<sup>th</sup> April 2021)

Segments covered are

- 1. Communication / Letters that addressed key issues
- 2. Webinars/ Panel Discussions/Circulars/Meetings/Chapter news
- 3. Media Coverage
- 4. Chapter News

Request your feedback to further the content of our weekly report.

#### 1. Communication / Letters that addressed key issues

#### Segment 1 update sequence by date:15,16 April

#### Thursday, 15th April

# ➢ IATO urged the Hon'ble Shri Narendra Modi ji to re-look into the ECLGS 3.0 announced on 31.3.2021 because of the anomalies in the operational guidelines and the FAQ issued by NCGTC which have defeated the very purpose of the same. Requested to amend it suitably.

While the Ministry had announced the scheme fixing the eligibility as on 29.2.2020, the NCGTC had issued further conditions to the effect that the A/c should not be either NPA or with DPD (Days Past Due) for over 90 days as on the date of sanction/disbursement of the facility. Even RBI vide its notification dated 21.6.2020, had informed all the money lending institutions (MLI) that, as credit facilities extended under the scheme guaranteed by NCGTC are backed by an unconditional and irrevocable guarantee provided by the Government of India, it was decided that the MLI's shall assign zero percent risk weight on the credit facilities extended under this scheme to the extent of guarantee coverage. The above anomalous operational guidelines were inconsistent with the spirit of both the ECLGS 3.0 scheme, and the RBI notification sited above and had defeated the very purpose of the scheme and should be either revoked or amended suitably.

Hospitality, Travel & Tourism industries were the first and most to be affected by Covid-19 and would be the last sector to recover. Majority of these enterprises have either become NPA or the DPD (Days Past Due) had been over 90 days as on 31.3.2021, the ECLGS 3.0 scheme announcement date. Due to the same, none of the banks were entertaining their application for availing the ECLGS 3.0 scheme benefit.

IATO also requested that the tourism industry stakeholders who do not have overdraft facility should also be eligible to get benefit of Emergency Credit Line Guarantee Scheme (ECLGS).

A copy of the letter was marked to A. Hon'ble Minister for Finance, B. Hon'ble Minister of State for Finance & Corporate Affairs. C. Governor, Reserve Bank of India, D. Secretary (Revenue) and E. Chief Executive Officer, National Credit Guarantee Trusty Company.

#### Friday, 16<sup>th</sup> April

IATO requested Mr. Alok Gupta, IAS, Principal Secretary Tourism & CMD RTDC, Government of Rajasthan regarding refund of advance paid for Wildlife Safaris in Ranthambore National Park and cancelled due to Covid-19

On the above reference was drawn to the earlier communication sent on  $30^{\text{th}}$  March 2021.

Many of IATO members who made advance payment for Wildlife Safari booking were struggling to get their refund from the Rajasthan Wildlife Department. Few of them had got refund for the dates when the Ranthambore National Park was closed, whereas refund should be made for all the bookings made for foreign tourists for the bookings made from March till this date and also for future bookings already made as Visas stand suspended and international flights are not operating.

IATO members are pressurised by their principal foreign agents for refund and they are not in a position to make refund till the time they get refund from Rajasthan Government.

IATO requested its Chapter Chairman in Rajasthan, Shri Bhim Singh ji - Chairman of Rajasthan Tours Pvt. Ltd., Jaipur to meet and discuss with Mr Alok Gupta the problems its members are facing, once the situation is under control in Jaipur.

A Copy of the letter was marked to A. Joint Secretary, Tourism Government of Rajasthan and B. Shri Bhim Singh, Chairman IATO Rajasthan Chapter

#### 2. Webinars/ Panel Discussions/Circulars/Meetings

Segment 2 update sequence by date:12,16,17,18 April

#### Monday,12th April

➢ India Tourism, Bangalore conducted a webinar on Azadi Ka Amrit Mahotsav on 12<sup>th</sup> April 2021 at 11.am., commemorating 75 years of India's Independence.

#### Friday, 16<sup>th</sup> April

➢ GMR Delhi invited IATO EC for a meeting on Friday, the 16<sup>th</sup> April 2021 at 12 Noon on Zoom to discuss as to how business can be improved at the airport.

#### Saturday, 17th April

Dekho Apna Desh Episode 85 -Khajuraho - Temples of Architectural Splendour was organised on Saturday, 17<sup>th</sup> April 2021 (1100-1200 hrs.

#### ➢ All Members were informed on the Restoration of E-Visa for Business, Medical, Medical Attendant and Conference that took shape due to the constant efforts of IATO

IATO had been constantly writing to the Ministry of Tourism and Ministry of Home Affairs to restore E-Visa or at least announce the date so that it can inform its counterparts abroad accordingly. IATO had discussed the issue with Hon'ble Tourism Minister, Secretary Tourism and ADG Tourism personally and was assured their full support.

The efforts borne some fruit vide Ministry of Home Affairs Vide MHA's O.M. No. 25022/28/2020-F.I dated 30.03.2021, e-Visa for Business, Medical, Medical Attendant and Conference were restored with immediate effect.

For more details, please visit website

https://indianvisaonline.gov.in/evisa/tvoa.html or https://boi.gov.in/content/restoration-electronic-visa-e-visa-under-subcategories-other-e-tourist-visa

List of countries whose nationals are eligible for above e-Visa facility is available on the following link:-

https://boi.gov.in/sites/default/files/u4/restoration\_of\_e-visa\_countries.pdf

#### Sunday 18th April

Members were informed about the World Heritage Day 2021 -Webinar on "India's Heritage Powering Tourism" to organised on the 18th April 2021 at 5 pm

### 3. Media Coverage

IATO Received very good coverage by the National Media and others of the Press Release link of which are given below: -

#### Tuesday, 13th April

#### > IATO urges govt for a timeline on resuming tourist visas,

#### international flights

https://www.livemint.com/news/india/iato-urges-govt-for-a-timeline-on-resuming-tourist-visasinternational-flights-11618313217718.html

 $\underline{https://www.moneycontrol.com/news/business/covid-19-update-iato-seeks-timeline-from-govt-on-resuming-tourist-visas-international-flights-6765371.html$ 

#### > Allow fully vaccinated foreign tourists to India, tour opera ..

https://timesofindia.indiatimes.com/business/india-business/allow-fully-vaccinated-foreign-tourists-to-india-tour-operators-urge/articleshow/82050460.cms

#### > IATO asks government to release SEIS incentives without delay

https://travel.economictimes.indiatimes.com/news/associations/iato-asks-government-to-release-seis-incentives-without-delay/82051569

#### > Tour operators seeks government support for survival and revival

https://www.bhaskarlive.in/tour-operators-seeks-government-support-for-survival-and-revival/ https://www.sify.com/finance/tour-operators-seeks-government-support-for-survival-and-revivalnews-news-vens4Pbjiacgi.html

https://www.sarkaritel.com/tour-operators-seeks-government-support-for-survival-and-revival/

https://www.daijiworld.com/news/newsDisplay?newsID=823552 http://www.smetimes.in/smetimes/news/indian-economy-news/2021/Apr/13/tourismsupport63361.html

https://news.webindia123.com/news/articles/Business/20210414/3740212.html

## > IATO seeks government support to tide over Covid-19 pandemic impact

https://www.business-standard.com/article/pti-stories/iato-seeks-government-support-to-tide-over-covid-19-pandemic-impact-1210413010...

#### > IATO seeks govt support to tide over pandemic impact

https://in.news.yahoo.com/iato-seeks-govt-support-tide-132708782.html

https://www.outlookindia.com/newsscroll/iato-seeks-govt-support-to-tide-over-pandemicimpact/2064078

https://www.ibc24.in/news/IATO-seeks-governments-cooperation-to-bail-out-tourism-industry-from-epidemic-impact-158583

#### Wednesday, 14th April

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TIMES NEWS NETWORK

**New Delhi:** Struggling to survive for over a year now, Indian tour operators have requested the government to reciprocally allow foreign tourists to come to the country.

of Coby the main suspended since last of the March though India has, in s, The past few months, increasthink ingly opened its doors for foreigners on other visa categories.

The Indian Association will of Tour Operators (IATO) tatehas asked the government to eign consider allowing fully vacnercinated foreign tourists into the country. "The pandemic dathas hit all the sectors of the ostging economy hard but the harcondest hit is the tourism sector, unespecially the inbound one, lew which is almost nil since last als one year ... urge the government to take steps that can



Allow fully vaccinated foreigners

to visit India, operators urge govt

The steps it has suggested include letting in foreign tourists from countries with which India has 'air bubble' arrangements and those that are allowing Indian tourists to visit their shores

help tour operators to tide over this crisis and remain in business," IATO said in a statement on Tuesday.

The steps it has suggested include letting in foreign tourists from countries with which India has 'air bubble' arrangements and those that are allowing Indian tourists to visit their shores — these include Sri Lanka, UAE, Maldives, Seychelles and Russia.

"IATO requests the government to draw a timetable as per which dates for opening of visas including e-visa and resumption of international flights can be announced. (this) will allow Indian tour operators to sound their counterparts abroad in advance and bookings could be made likewise ... countries are opening up for travel for those fully vaccinated and India can adopt the same model," the IATO statement says.

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It has also sought abolishing tax collection at source on foreign tourists. IATO president Rajiv Mehra said, "...the objective of TCS levy was to bring Indians in tax net and it was not meant for taxing international tourists and as a result we are losing business to neighbouring countries like Nepal,Bhutan and Sri Lanka where no such levy is charged."

#### 4. Chapter News

Segment 4 update sequence by date:14,18 April

#### Wednesday, 14th April

#### **From Debjit Dutta**

The following has been published today in the Anandabazar Patrika. https://epaper.anandabazar.com/imageview\_55554\_72953344\_4\_71\_14-04-2021\_9\_i\_1\_sf.html

#### Sunday, 18<sup>th</sup> April

कर सका। पूर्व की भांति भारतीय

सैलानी आए नहीं और विदेशियों पर

#### ग की 2021 में भी उबरने की उम्मीद नह भीड़ रही। बढते कोरोना सरकार दुखद जागरण संवादंदाता, आगरा : बढ़ते संक्रमण के चलते ने कोरोना कोरोना संक्रमण और स्मारकों की इस वर्ष भी पर्यटन • कोरोना के चलते वर्ष 2020 से काल में पर्यटन बंदी से पर्यटन उद्योग की वर्ष 2021 उद्योग उबर नहीं प्रभावित है पर्यटन उद्योग की सुध में भी उबरने की कोई उम्मीद नजर संकेगा। स्मारकों बिल्कुल नहीं ली। • पर्यटन व हैंडीक्राफ्ट पर पांच लाख नहीं आ रही। मार्च, 2020 से पर्यटन के बंद होने के साथ उद्योग अपने आप ही उद्योग कोरोना से प्रभावित चल रहा लोग हैं आश्रित ही संभी काम ठप हो उबरने की कोशिशों गयां है। बुर्किंग कैंसिल हो चुकी हैं और है। अब स्मारकों को बंद किए जाने में जुटा था। वर्तमान परिस्थितियों में पर्यटन कारोबार : एक नजर क्वेरी भी नहीं आ रही हैं। सरकार को के बाद पर्यटन व हैंडीक्राफ्ट कारोबार वर्ष 2021 में उद्योग के उबरने की कोई • पर्यटन व हैंडीक्रापट उद्योग पर पर्यटन से जुड़े लोगों के बारे में सोचना पर आश्रित करीब पांच लाख लोगों उम्मीद नहीं दिख रही है। पर्यटन उद्योग आगरा में करीब पांच लाख लोग के समक्ष आजीविका का संकट खड़ा के लिए यह सबसे बुरा समय है। चाहिए। प्रत्यक्ष-अप्रत्यक्ष रूप से आश्रित हैं। हो गया है। नंदू गुप्ता, पर्यटन कारावारी सुनील गुप्ता, चेयरमैन नोर्दर्न रीजन, इंडियन आगरा में पर्यटन प्रमुख उद्योगों में शहर में छोटे-बड़े 500 होटल, 100 एसोसिएशन आफ दूर आपरेटर्स शमार होने के साथ ही बड़ी संख्या से अधिक पेइंग गेस्ट हाउस और में लोगों को रोजगार देने वाला है। 500 के करीब रेस्टोरेंट हैं। मार्च से बंद हैं इंटरनेशनल फ्लाइट मार्च, 2020 में कोरोना संक्रमण के शहर में 150 से अधिक हैंडीक्राफ्ट इंटरनेशनल फ्लाइट मार्च, 2020 से बंद चल रही हैं। टूरिस्ट वीजा सर्विस भी तभी से बढ़ने के साथ पर्यटन के बुरे दिन शुरू के एंपोरियम, शोरूम आदि हैं। बंद है। इन दोनों के अभाव में 13 माह से विदेशी पर्यटक नहीं आ सके। अब कोरोना हुए थे। करीब 1200 लाइसेंसी गाइड 188 दिनों की रिकार्ड बंदी के बाद संक्रमण के चलते 15 मई तक के लिए स्मारक बंद किए और 525 से अधिक लाइसेंसी 21 सितंबर, 2020 को ताजमहल जाने से हाल-फिलहाल इंटरनेशनल फ्लाइट व ट्रिस्ट फोटोग्राफर हैं। खुलने पर लोगों ने राहत की सांस वीजा सर्विस की शुरुआत होती नजर नहीं आ रही है। रोक लगी रही। शुक्रवार से स्मारकों जरूर ली थी, लेकिन उद्योग कोरोना है, उससे शीघ्र ही निजात मिलती वर्ष 2021 में भी कोरोंना के असर से काल से पूर्व की स्थिति प्राप्त नहीं के फिर से बंद होने के साथ ही सारी नजर नहीं आ रही है। इससे पर्यटन कारोबार के उबरने की कोई उम्मीद

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कारोबारियों को वर्ष 2020 के बाद नहीं दिख रही है।

उम्मीदें भी ध्वस्त हो गई। कोरोना

संक्रमण जिस गति से बढ़ रहा