$\begin{array}{c} \text{PROGRAMME} \\ \text{36}^{\text{th}} \text{ IATO ANNUAL CONVENTION} \\ \text{16}^{\text{th}} - \text{19}^{\text{th}} \text{ DECEMBER 2021, GANDHINAGAR, GUJARAT} \end{array}$

THEME

BRAND INDIA - The Road to Recovery

DAY 1 - Thursday, 16th December, 2021

1000 - 1700 hrs	Registration at The Leela Gandhinagar, Gujarat
1000 - 1700 hrs	Registration for IATO Run for Responsible Tourism at The Leela Gandhinagar, Gujarat
1315 - 1415 hrs	Lunch at The Leela Gandhinagar. Delegates from Fortune Inn Haveli and Grand Mercure will be
	taken to The Leela Hotel for lunch. Lunch will be provided to all those arriving Ahmedabad by 1315 hours.
1630 - 1710 hrs	Delegates start arriving at The Leela Gandhinagar, High Tea and proceed to the convention hall
	for inaugural function
1710 - 1725 hrs	Cultural Programme
1730 - 1735 hrs	Arrival of Chief Guest. Start of Inaugural Ceremony with Traditional Welcome and lighting of
	lamp
1735 - 1740 hrs	Welcome Address by Shri E.M. Najeeb, Senior Vice President, IATO and Chairman 36 th
	IATO Annual Convention
1740 - 1750 hrs	Presidential Address by Shri Rajiv Mehra, President - IATO
1750 - 1800 hrs	Address by Shri Hareet Shukla, Secretary, Tourism, Devasthanam Management, Civil Aviation
	& Pilgrimage, Govt. of Gujarat
1800 - 1810 hrs	Address by Shri Arvind Singh, Secretary, Ministry of Tourism, Government of India
1810 - 1830 hrs	Address by the Guest of Honour, Shri Arvindbhai Raiyani, Minister of State for Transport, Civil
	Aviation, Tourism, and Pilgrimage Development, Govt. of Gujarat*
1820 - 1830 hrs	Address by the Guest of Honour, Shri Purnesh Modi, Minister of Road & Building, Transport,
	Civil Aviation, Tourism and Pilgrimage Development, Government of Gujarat*
1830 - 1835 hrs	Release of IATO Manual 2021-22
1835 - 1845 hrs	Presentation of IATO Hall of Fame Awards 2021. Acceptance speech by the recipients.
1845 – 1900 hrs	Address by the Chief Guest – Shri Bhupendra Patel, Hon'ble Chief Minister of Gujarat
1900 – 1910 hrs	Presentation of Mementos
1910 - 1915 hrs	Vote of Thanks by Mr. Rajnish Kaistha, Hony. Secretary and Co-Chairman, 36 th IATO Annual
	Convention
1930 – 1945 hrs	Inauguration of India Tourism Fair/Mart – 2021 at The Leela Gandhinagar
2000 -2230 hrs	Culture Programme. Evening Entertainment by Abhijeet Sawant Group. Dinner at The Leela Gandhinagar, hosted by Gujarat Tourism.
	Ganuninagar, nosteu by Gujarat Tourism.

DAY 2 - Friday, 17TH December, 2021

0630 - 0800 hrs	IATO Run for Responsible Tourism
0950 hrs	Delegates to assemble in the convention hall and take seats
1000 – 1005 hrs	Starts of Business Sessions - Opening Remarks by Mr. Ravi Gosain, Vice President, IATO
1005 – 1100 hrs	Business Session 1 – Brand India - The Road to Recovery for Revival of Business
	Moderator – Mr. Pronab Sarkar, Immediate Past President IATO
	Speakers - Mr. Arvind Singh, Secretary, Ministry of Tourism, Government of India
	Dr. V. Venu, Addl. Chief Secretary (Tourism), Government of Kerala
	Mr. Hareet Shukla, Secretary Tourism, Devasthanam Management, Civil Aviation &
	Pilgrimage, Govt. of Gujarat
	Mr. Anil Chadha, Divisional Chief Executive, ITC Limited – Hotels Division
	Mr. Rajeev Kohli, Joint Managing Director, Creative Travel Pvt. Lfd.

1100 - 1120 hrs Special Session on Gujarat Tourism Moderator – Mr. Rahul Chakravarty, COO, IATO Speakers Mr. Jenu Devan, Managing Director, Tourism Corporation of Gujarat Ltd. Mr. Mike Vaghela, Managing Director, Vaghela Hospitalities Pvt. Ltd. 1120 - 1130 hrs State Presentation 1 - Uttar Pradesh Tourism 1130 - 1200 hrs Tea/Coffee Break 1200 – 1210 hrs State Presentation 2 – Uttarakhand Tourism 1210 - 1305 hrs Business Session 2 - Hotels in the New Normal Moderator - Homa Mistry, CEO, Trail Blazer Tours Speakers - Mr. Nakul Anand, Executive Director, ITC Hotels & Chairman FAITH Mr. Puneet Chhatwal, MD & CEO, The Indian Hotels Company Limited Mr. Anuraag Bhatnagar, C.O.O., The Leela Palaces, Hotels and Resorts Mr. Ajay Bakaya, Managing Director, Sarovar Hotels & Resorts 1305 – 1315 hrs State Presentation 3- Jammu & Kashmir Tourism / Announcement of Door Prizes 1315 – 1415 hrs Lunch/B2B 1400 - 1450 hrs Business Session 3 - Connectivity: New Frontiers Moderator - Mr. Aashish Gupta, Consulting CEO - FAITH Speakers - Mr. Shri Rajiv Jalota, Chairman, Mumbai Port Trust - Mr. Suman Prasad Singh, Joint Secretary, Min. of Road Transport & Highways, Govt. of India* Mr. Rajiv Jain, Addl General Manager (Tourism), Indian Railway Catering & Tourism Corporation (IRCTC) Mr. Sanjay Kumar, Chief Strategy & Revenue Officer, IndiGo Mr. Raj Singh, Chairman, Antara Luxury River Group 1450 - 1500 hrs State Presentation 4 - Kerala Tourism 1500 - 1550 hrs Business Session 4 - SEIS: New Policy under FTP 2021- 2026 Moderator – Mr. Pronab Sarkar, Immediate Past President, IATO Speakers - Mr. Raj Muthuraj, Additional DG. Directorate General of Foriegn Trade Dr. Abhay Sinha, Director General, Services Export Promotion Council (SEPC) Mr. Bipin Sapra, Partner, Ernst & Young LLP 1550 - 1600State Presentation 5 - Karnataka Tourism 1600 - 1630 hrs Tea/Coffee Break 1630 – 1715 hrs Business Session 5 – Responsible Tourism Moderator - Ms. Anjuna Dhir, Executive Director, Responsible Tourism Society of India (RTSOI) Shri Arunkumar M. Solanki, Addl Chief Secretary, Forests & Environment, Speakers – Government of Gujarat * Mr. Michael Dominic, C.E.O. CGH Earth Mr. Rakesh Mathur, President, The Responsible Tourism Society of India (RTSOI) Mr. Anirudh Chaoji, Hony. Treasurer, Responsible Tourism Society of India (RTSOI 1715 – 1725 hrs State Presentation 6 – Punjab Tourism / Announcement of Door Prizes 1800 hrs Depart for respective Hotels

2000 - 2230 hrs Evening Entertainment by Jimmy Felix and Group. Karaoke Singing competition. Dinner hosted by The Leela Gandhinagar and IATO at The Leela Gandhinagar.

DAY 3 - Saturday, the 18th December 2021

0950 hrs Delegates to assemble in the convention hall and take seats

1000 – 1100 hrs Business Session 6 - Automation and Digital Marketing

Moderator - Mr. Ravi Gosain, Vice President, IATO

Speakers - Mr. Rakesh Kumar Verma, Additional Secretary, Ministry of Tourism, Govt. of India

Mr. Hemant Mediratta, Chief Advisor, The Leela Palaces, Hotels & Resorts Prof. Seema Gupta, Ex Professor of Digital Marketing, IIM Bangalore

Mr. Syed A. Asim, Director, De Box Global

1100 - 1110 hrs State Presentation 7 - Rajasthan Tourism

1110 - 1120 hrs State Presentation - 8

1120 - 1150 Tea/Coffee Break/ B2B

1150 – 1240 hrs Business Session 7 - Preparedness under New Normal (film by Dhruv before start of session)

Moderator - Mr. SanJeet, Director, DDP Publications Pvt. Ltd.

Speakers – Mrs. Rupinder Brar, Addl. Director General, Ministry of Tourism, Govt. of India

Ms. Usha Padhee, Joint Secretary, Ministry of Civil Aviation, Govt. of India

Mr. Parveen Chander Kumar, Sr. Vice President – S&M, The Indian Hotels Company Ltd.

Mr. Harish Mathur, Executive Committee Member, IATO

1240 – 1250 hrs State Presentation – 9/Announcement of Door Prizes

1250 – 1350 hrs Lunch/B2B

1350 - 1420 hrs Business Session 8 - Dekho Apna Desh

Moderator - Mr. Rajiv Mehra, President, IATO

Speaker - Mrs. Rupinder Brar, Addl. Director General, Ministry of Tourism, Govt. of India

1420 - 1430 hrs State Presentation 10

1430 – 1530 hrs Valedictory Session

Chief Guest- Shri Shripad Yesso Naik, Union Minister of State, Ministry of Ports, Shipping and

Waterways; and Union Minister of State, Ministry of Tourism*

Mr. Rakesh Kumar Verma, Additional Secretary, Ministry of Tourism, Govt. of India Mrs. Rupinder Brar, Additional Director General, Ministry of Tourism, Govt. of India Mr. Hareet Shukla, Secretary Tourism, Devasthanam Management, Civil Aviation & Pilgrimage, Govt. of Gujarat

Mr. Jenu Devan, Managing Director & Commissioner Tourism, Govt. of Gujarat

1530 - 1600 hrs Tea Break/B2B

1600 - 1700 hrs Motivational Session - Motivational Speaker - Mr. Ashish Vidyarthi

1700 – 1745 hrs Award Presentation Ceremony/Announcement of Door Prizes

1800 hrs Depart for respective hotels

Day 4 - Sunday, the 19th December 2021

Delegates Check out. Post-Convention Tours

Note:

- Door prizes will be announced as mentioned above. However, door prizes will be given to delegates
 who are physically present in the hall at the time of announcement.
- Programme is subject to change due to any force majeure reason.